

III. RESOURCE SUPPORT

A. Resource Support Program

The Resource Support Program represents a “Task Order” requirement for the contractor to provide needed personnel, medical equipment, and medical supplies to the MTF Commanders in those situations where resource sharing is not mutually beneficial for the government and the contractor and when the appropriate Lead Agent and MTF Commander have determined that it is in the government’s interest to provide services within the MHS. The requesting organization is responsible for funding orders issued under the Resource Support Program above the Guaranteed Minimums stated in the specific contract. The requesting organization is responsible for funding all orders issued under the Resource Support Program for CLINs 1006, 2006, 3006, 4006 and 5006.

1. Resource Support Limits

a. Resources available through the Resource Support Program are limited to personnel who qualify as independent professional providers based on the criteria contained in 32 CFR 199 and who also meet the credentialing requirements delineated in this chapter: clinical support personnel including, for example, nurses, utilization management and quality management personnel, x-ray technicians, laboratory technicians, pharmacists, etc., administrative support personnel whose presence will allow an increase in the number of patients treated, medical equipment, medical supplies, pharmaceutical products. Resource support funds shall not be expended for capital improvements.

b. Under the authority of 10 USC 1095 and 32 CFR 220.8(k).(2), resource support providers shall not bill for any form of third party payment. The MTF participating in the resource support agreement will bill for and retain all funds available from a third party.

2. Resource Support Provisions

The contractor shall comply with all subcontracting, small business, and cost accounting provisions of this contract in conjunction with the performance of this task. There shall be no orders issued under this task for personnel, equipment, or supplies which are not authorized to be required by the Government under other regulatory guidelines. Orders issued for personnel shall comply with Federal Acquisition Regulation Subpart 37.

B. Resource Support Program Requirements

1. Resource Support Personnel

Within thirty (30) calendar days of receiving a “Task Order Requirement” from the Contracting Officer, the contractor shall prepare and submit a detailed technical proposal responding to the specifications of the Task Order Requirement. Additionally, the contractor shall prepare and submit a detailed cost proposal documenting the contractor’s proposed cost for the Task Order Requirement. The contractor shall separately price the direct and indirect costs and profit for each Task Order Requirement. The total fixed price for each requirement shall be negotiated between the contractor and the government, and a formal Delivery Order shall be issued by the Contracting Officer. No

goods or services shall be provided under this section until a formal Delivery Order is issued by the Contracting Officer.

a. Resource Support Individual Professional

Providers

The contractor shall furnish individual professional providers who meet or exceed the criteria contained in [32 CFR 199.6, Policy Manual, Chapter 10](#), and the requirements of this chapter. The contractor shall provide personnel accepted and credentialed by the MTF within ninety (90) calendar days of receiving the Delivery Order.

b. Resource Support Clinical Support Personnel

The contractor shall furnish clinical support personnel who are licensed or certified to practice in the state and their speciality where such licensing or certification is available and meet the requirements of the facility where the individual will practice. The facility specific requirements will be contained in each Task Order Requirement. The contractor shall provide clinical support personnel accepted and credentialed by the MTF within sixty (60) calendar days of receiving the Delivery Order.

c. Resource Support Administrative Support

Personnel

The contractor shall furnish administrative support personnel who meet the requirements specified in the Task Order Requirement. The contractor shall provide administrative support personnel accepted by the MTF within sixty (60) calendar days of receiving the Delivery Order. The contractor shall demonstrate that all administrative support personnel meet the specification contained in the Task Order Requirements.

d. Supervision of Resource Support Personnel

The contractor shall supervise all resource support personnel in accordance with the provisions in [Section II.](#) of this chapter.

e. Credentialing of Resource Support Personnel

(1) The contractor shall credential all individual professional providers in accordance with the requirements in [Section II.](#) of this chapter.

(2) The contractor shall credential all clinical support personnel in accordance with the specification contained in the Task Order Requirements. The contractor shall provide the documentation supporting the fulfillment of the requirements to the MTF where the individual will work thirty (30) calendar days prior to the individual's first day of work.

f. Contractor Liability for Resource Support

Personnel

The contractor shall be solely liable for negligent acts or omissions of contractor supplied resource support personnel. The contractor shall ensure that all individual professional providers and clinical support personnel maintain full professional liability insurance.

Contractor Responsibilities for Coordination and Interface with Lead Agents and MTFs

III.B.2.

2. Resource Support Equipment and Supplies

Within fourteen (14) calendar days of receiving a Task Order Requirement for medical equipment, medical supplies, pharmaceutical products, or the leasing of physical health care delivery or administrative space, the contractor shall provide a detailed technical proposal which describes the product or space specified in the Task Order Requirement and fully documents how the proposed product or space meets the specifications outlined in the Task Order Requirement. Additionally, the contractor shall prepare a detailed cost proposal which documents the contractor's proposed cost for the Task Order Requirement. The contractor shall separately price the direct and indirect costs and profit for each Task Order Requirement. The total fixed price for each requirement shall be negotiated between the contractor and the government, and a formal Delivery Order shall be issued by the Contracting Officer. No goods or services shall be provided under this section until a formal Delivery Order is issued by the Contracting Officer.

a. Delivery of Resource Support Equipment and Supplies

The contractor shall deliver to the site specified in the Delivery Order all products within the delivery period stated in the Delivery Order.

b. Maintenance of Resource Support Equipment

The contractor shall provide maintenance within *forty-eight (48)* hours on all equipment furnished through the Resource Support Program. This requirement may be fulfilled, for example, through a maintenance agreement with an appropriate firm.

C. Contractor Liability for Resource Support Equipment and Supplies

The contractor shall be responsible for the quality control, adequacy, and safety of medical equipment, supplies, and pharmaceutical products furnished through the Resource Support Program. The contractor's liability for supplies and pharmaceutical products ceases when the product is accepted by the government at the delivery site specified in the Delivery Order and of the specified contract. The contractor shall remain responsible for the maintenance of medical equipment. Title to equipment will pass to the Government in accordance with FAR Clause 52.245-2, Government Property (Fixed Price Contracts).

